

4G Q3 球机英文 Ubox

Solar 4G HD Camera User Guide



The user guide is for reference only. Screen shots displayed in this user's guide of the "UBOX" app may appear differently than those currently featured in your app as frequent updates and improvements.

1. APP INSTALLATION

(1.) Scan the following QR codes or search for "Ubox" from the AppStore(for iOS devices) or Google Play Store (for Android smartphones) to download and install the app.



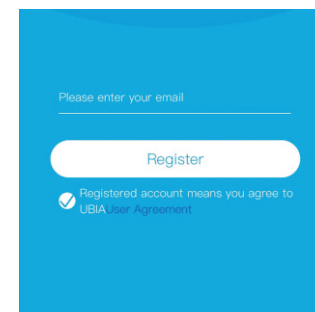
iOS



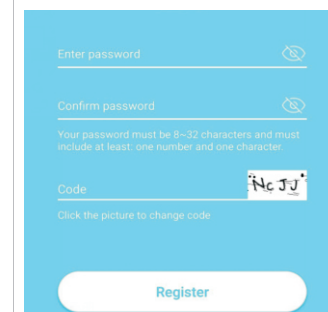
Android

2. APP REGISTRATION

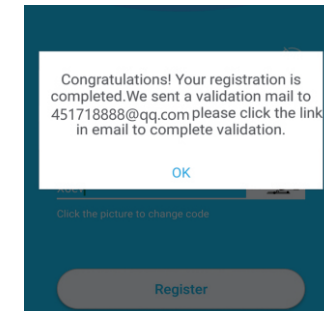
(1.) Open the app then input your E-mail address then press 'Register'. Check and select to agree the agreement then your E-mail box will get an verification mail.
(For better user's experience, please allow to open all permissions to avoid missing any notifications from the app.)



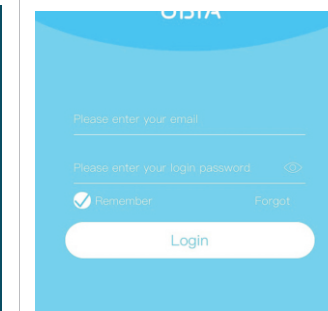
(2.) Set the login password and confirm the login password.
Then press 'Register' to next step.
(For your password safety, the password requires more than 8 characters plus combination of letters)



(3.) We send a verify mail to you, go to your mail box click the link to complete the verification.

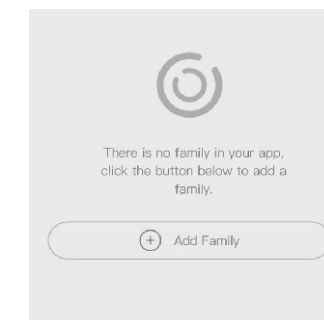


(4.) Enter your E-mail address, and password, click login.
(APP will auto fill the account information)

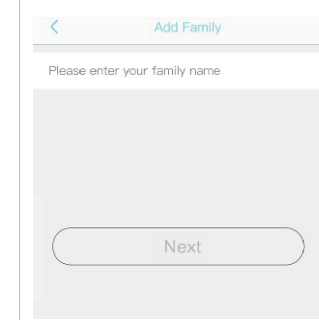


3. WI-FI CONNECTION

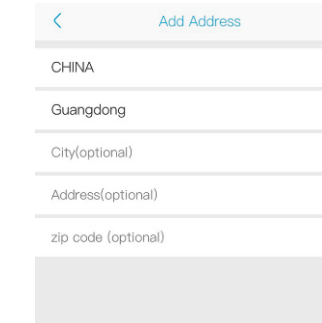
(1.) Press 'Add Family' then set the room or position as per reminders.



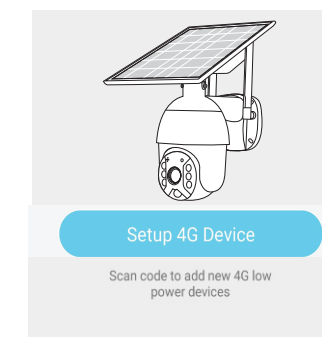
(2.) Enter your family name and then press 'Next'.



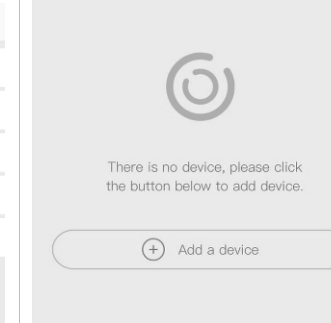
(3.) Input the necessary information just like Country, Province, then press 'Done'.



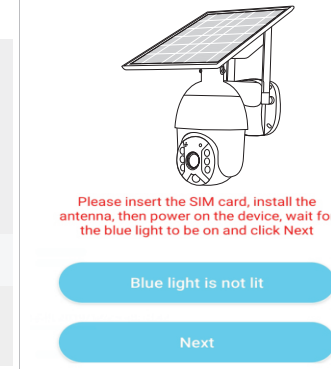
(5.) Insert the SIM card into device then put the battery into the device, and some of models need install antenna.



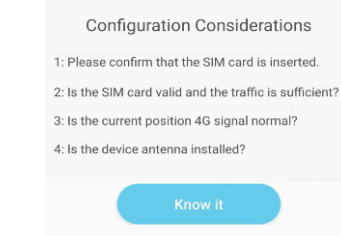
(4.) Press 'Add a device' to add a smart device



(6.) After the power on the device, wait for about 1 minute the device blue LED light up, Then press next.



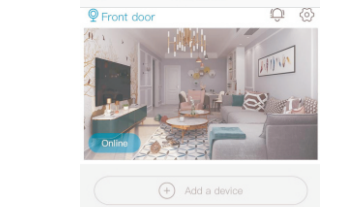
(7.) If the device blue LED not light up, please check below config notes.



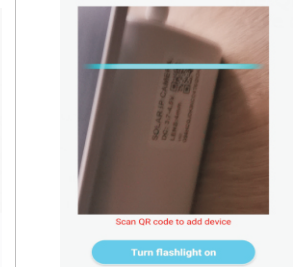
(9.) APP are search the device in internet it may take 5-60 seconds.



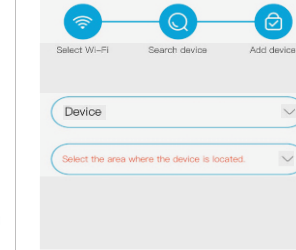
(11.) The device will enter to the device list automatically.
Setup success! The device is ready to use.



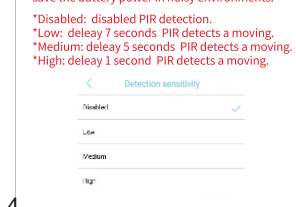
(8.) Find the UID QR code on device, then use APP scan the QR code.



(10.) Select the name and device location then press 'Done.'

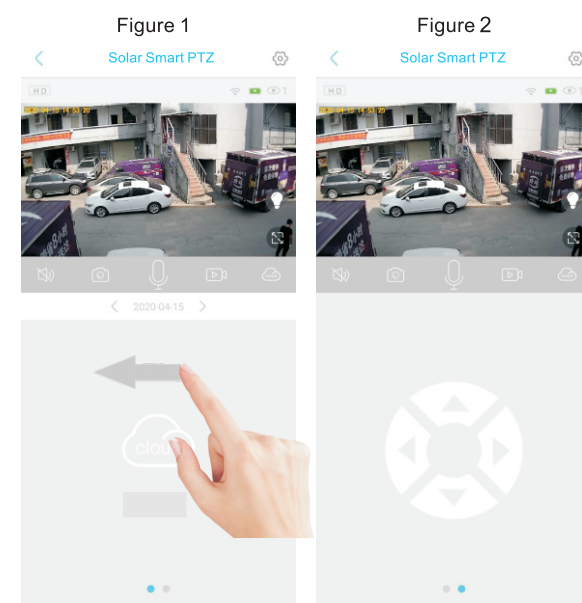


(12.) Notes about PIR detection
*User can change the PIR detection sensitivity in device settings, we recommend to set sensitivity at "Disabled" or "Low" to reduce false alert and save the battery power in noisy environments.
*Disabled: disabled PIR detection.
*Low: delay 7 seconds PIR detects a moving.
*Medium: delay 5 seconds PIR detects a moving.
*High: delay 1 second PIR detects a moving.



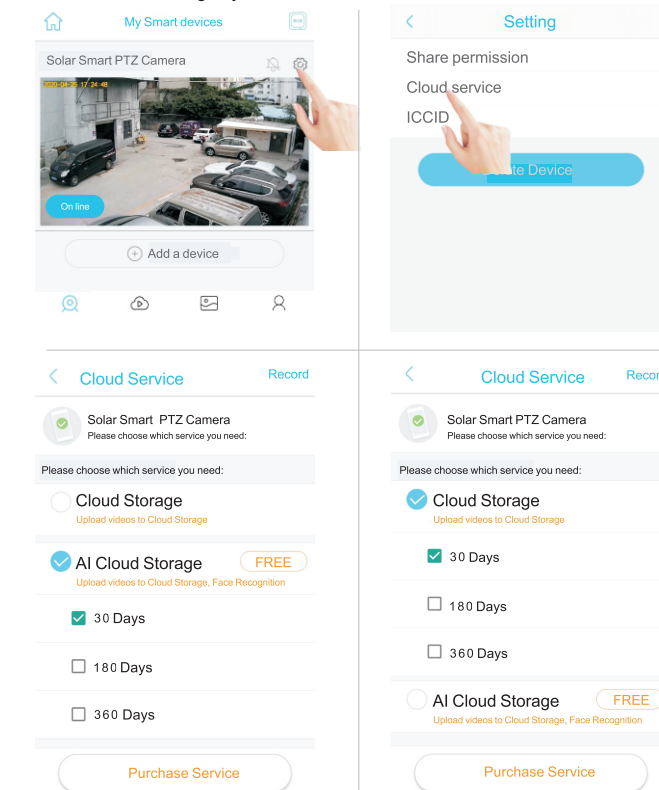
4. Control Rotation

- Open the app, and after entering the screen, as shown in Figure 1, press and hold the screen with your finger and slide to the left to switch to the control Button for camera rotation, as shown in Figure 2;
- "Click" the direction key to control the rotation of the equipment. Due to the network, there is a slight delay in controlling the rotation camera, it's normal phenomenon.



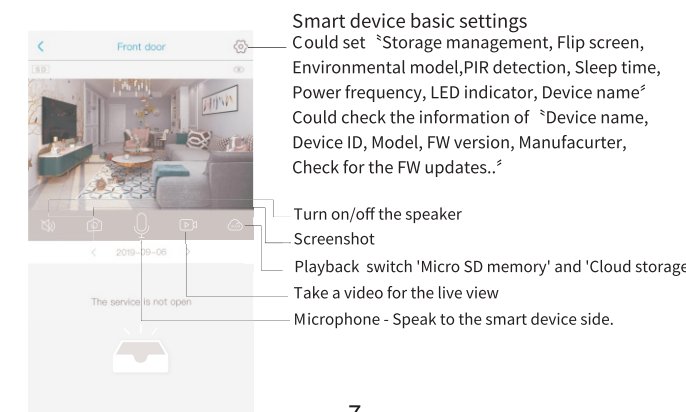
5. Cloud service & Face recognition

- Open the App, Find the setting button in the top right corner in "My Smart device"
- Click "cloud service" to enter the purchase interface and purchase services according to your own needs

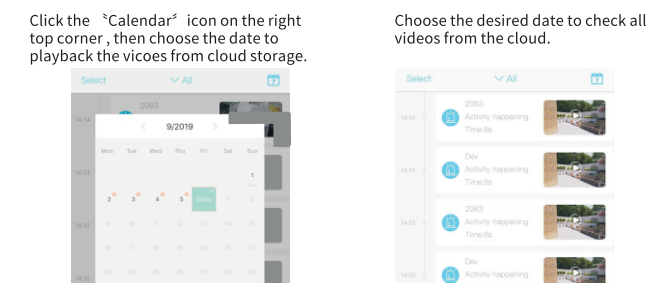


7. USING THE APP

- Enter to select your family or smart device location
- Turn on/off the push notification.
- Settings: Sharing, Cloud storage, Delete the device..
- Press to enter the preview section.
- Press to add a smart device
- Account and value-added account management



- Check "my account" name and change password;
- Check and purchase the Cloud storage;
- Check and purchase the AI Cloud Facial Recognition;
- Check and add my friends list and permission;
- Set the default voice and resolution for the devices;
- Check the App version.



8. SPECIAL NOTES!

- The device is equipped with a rechargeable lithium battery. The battery life will be affected by the device wake-up time and the number of wake-ups. Therefore, the PIR sensor alarm detection function is used in an environment with a lot of people. It is recommended to turn off or set the device to low sensitivity to reduce device wake-up and call times extend battery life. When the battery is low, please charge the battery immediately.
- Keep the device in range of your router. Make sure the device is placed close to the Wi-Fi router. If there has to be thick or insulated objects between the device and the Wi-Fi router, which may lead to weak Wi-Fi signal, please make sure the Wi-Fi signal is in good level before you start using the device.
- It is a delicate device with low power consumption design. Everytime the device is awakened and will work for few seconds. After that, the device will enter standby mode to save power. You can set the work time in the app settings.
- Because the mainland China does not receive Google's system push messages, you need to open the app's self-starting function in your phone to receive push messages.
- This device provides one month of free cloud storage and face recognition services. If you need to continue using value-added services after the trial period expires, you need to purchase them in the app.